

Energy/Bill Assistance

CARE (California Alternate Rates for Energy Program

(866) 743-2273

A PG&E program that provides a monthly discount on energy bills for low-income households. Check eligibility requirements and apply online at the link below.

Website:

<http://www.pge.com/en/myhome/saveenergymoney/financialassistance/care/index.page?>

Family Electric Rate Assistance (FERA)

PG&E program that provides a monthly discount on electric bills for low-income households of three or more people. Enroll online at the link below.

Website:

<http://www.pge.com/en/myhome/saveenergymoney/financialassistance/fera/index.page?>

LIHEAP (Through RCAA)

444-3834

Low Income Home Energy Assistance Program. Once-per-year energy assistance for eligible households to help with payments or purchases of electricity, propane, natural gas, heating oil, kerosene, or firewood. Can also help with the repair or replacement of a heating unit. LIHEAP begins taking calls at 9am on Mondays (or next business day if Monday is a holiday) and will continue to take calls until their schedule for the week is filled.

Website: <http://rcaa.org/division/energy-services/program/heapwoodpropaneoil>

REACH program

Salvation Army: (800) 933-9677 / PG&E Customer Service: (800) 743-5000
Relief for Energy Assistance through Community Help. Program offered by PG&E and administered through the Salvation Army. Provides an energy credit (up to \$300) once every 18 months to qualifying low-income households. Check criteria to see if you qualify, then contact the Salvation Army (phone number above).

REACH Website:

http://www.pge.com/en/myhome/saveenergymoney/financialassistance/reach/index.page?WT.mc_id=Vanity_reach

REACH Criteria and Guidelines:

<http://www.pge.com/en/myhome/saveenergymoney/financialassistance/reach/eligibility/index.page>